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| Use Case | Classification | Reasoning |
| Customer Account Creation | Simple | Single actor, straightforward data entry and confirmation process |
| Vehicle Search and Reservation | Moderate | Multiple steps (search, filter, select) |
| Vehicle Pickup and Identity Verification | Moderate | Involves identity verification, reservation check, and potential discrepancies |
| Vehicle Return and Condition Logging | Complex | Involves inspection, logging conditions, and updating maintenance records |
| Feedback Submission | Simple | Single actor, minimal steps |
| Loyalty Program and Rewards Tracking | Simple | Requires tracking points |
| Customer Reservation History Access | Simple | Straightforward retrieval of past reservations |
| Reporting and Analytics Generation | Complex | Involves data aggregation, report generation, and analysis for decision-making |